



Eden Shores Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
COMMUNITY APPEARANCE / PUBLIC HEALTH / CRIME AND CRIME PREVENTION			
<p>1. <i>Crime Statistics:</i></p> <p>A. What is the level of crime reported in the Eden Shores area?</p>	<p>1. A.:</p> <p>Lt. Sheryl Boykins, HPD, So. District Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>1.</p> <p>RESOLVED</p> <p>At the January 14 Eden Shores Neighborhood Meeting, an analysis of crime statistics was shared for the period August to December 2009. In summary, there were 37 calls for police services from August to December 2009. Of those, 10 occurred in December over a two day period, and 8 of those 10 calls were regarding broken car windows. It is suspected that all 8 of these crimes were caused by the same perpetrator(s).</p> <p>CRIME REPORT UPDATE:</p> <p>In January and February of 2010, a total of 47 calls for police services were made. In addition to this, beat officers assigned to the Eden Shores neighborhood conducted patrols and pro-actively picked up an additional 22 cases during the same two month period.</p>	<p>1.</p> <p>While any crime is one too many, the crime rate in the Eden Shores neighborhood is lower than many other areas of the City. The Hayward Police Department is committed to continuing its work with residents to improve and maintain the safety of the community.</p>


Eden Shores Neighborhood Action Plan – Meeting #3
March 18, 2010 - F

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<p>1. B. <i>Crime Prevention:</i></p> <p>What steps can residents take to increase their security?</p>	<p>1. B.</p> <p>Lt. Sheryl Boykins, HPD So. District Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>1. B.:</p> <p>ONGOING</p> <p>Residents were encouraged at the Jan. 14 NPP Meeting to organize a <i>Neighborhood Watch Group</i> in the Eden Shores area.</p> <p>While no formal groups have been formed to-date, Ms. Gale Bleth, the HPD Crimes Prevention Specialist periodically attends Eden Shores HOA meetings to provide information about crime statistics and crime prevention information. All Eden Shores residents are invited to attend these meetings.</p>	<p>1. B.:</p> <p>NEIGHBORHOOD PARTNERSHIP NEEDED:</p> <p>Residents interested in volunteering as “Block Captains” for an Eden Shores Neighborhood Watch Group Should contact:</p> <p>Gale Bleth - Crime Prevention Specialist:</p> <p>510- 293-7151, or</p> <p>Email: gale.bleth@hayward-ca.gov; or</p> <p>Go the City’s Website at: www.hayaward-ca.gov</p> 

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<p>2. <i>Duck Hunting:</i></p> <p>Residents can periodically hear multiple gun shots very early in the morning from what appears to be people who are duck hunting in the marsh land to the south of Eden Shores. Is duck hunting allowed in the City?</p>	<p>2.</p> <p>Lt. Sheryl Boykins, HPD So. District Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>2.</p> <p>RESOLVED</p> <p>At the Jan. 14 neighborhood meeting, the City reported that the Eden Ecological Reserve is located south of Eden Shores neighborhood and that licensed hunting has been allowed in this area for many years. The hunting schedule was also shared, noting that this activity is only allowed for a limited period (i.e., on certain days between October to late January) each season.</p> <p>It was noted that the land is owned by the State Department of Fish and Game (DFG), and that the City does not have jurisdiction over the activities occurring on this state owned land.</p>	<p>2.</p> <p>For more information, contact:</p> <p>CALIFORNIA DEPARTMENT OF FISH AND GAME:</p> <p>Contact:</p> <p>Mr. John Krause, Wildlife Biologist, California Department of Fish and Game (415) 454-8050, Email: jkrause@dfg.ca.gov</p>

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<p>3. <i>Neighborhood Police Patrols:</i></p> <p>What are the Hayward Police Department’s security patrol strategies for the Eden Shores Area?</p>	<p>3.</p> <p>Lt. Sheryl Boykins, HPD So. District Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>3.</p> <p>ONGOING</p> <p>At the Jan 14 meeting, the Hayward Police Department’s system of assigning police patrols was described. In summary, the City is divided into 9 “beats” or areas, and on-duty officers are assigned to specific beats. Two officers are assigned to the Eden Shores area.</p> <p><i>Patrol strategies employed:</i> When officers are not responding to a call for service, they patrol both internal neighborhood streets as well as the perimeter of the neighborhood, and pro-actively address any safety and crime related concerns that are observed.</p>	<p>3.</p> <p>For more information, contact:</p> <p><u>HPD Southern Command Office</u></p> <p>Lt. Sheryl Boykins, HPD So. District Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>

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TRAFFIC AND PARKING CONCERNS:			
<p>4. <i>Traffic and Parking Problems caused by Costco:</i></p> <p>A. There was concern that the new Costco will result in heavy traffic congestion and parking problems in Eden Shores.</p>	<p>4. A.</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p> <p>Morad Fakhrai, Deputy Director, Public Works Department, 510-583-4740, morad.fakhrai@hayward-ca.gov</p>	<p>4. A.:</p> <p>RESOLVED</p> <p>Residents were previously encouraged to report to the City if and when the anticipated traffic and/or parking problems from Costco operations occur.</p> <p>Since Costco opened its doors to the public on November 24, 2009, no traffic or parking related problems (caused by Costco operations) have been reported to the City.</p>	<p>4. A.:</p> <p>NEIGHBORHOOD PARTNERSHIP NEEDED</p> <p>If problems to arise, specific information about the type of problems experienced, and when and where they occur, would be helpful to the City in determining the best course of action to take to remedy these concerns.</p>
<p>B. A concern was raised about large delivery trucks going to and from Costco. If the trucks use the driveways located on Marina Drive, this could result in neighborhood traffic congestion and increased noise.</p>	<p>4. B.:</p> <p>Morad Fakhrai, Deputy Director, Public Works Department, 510-583-4740, morad.fakhrai@hayward-ca.gov</p>	<p>4. B.:</p> <p>RESOLVED</p> <p>At the January 14 meeting, the City reported that the entries and exists to Costco along Marina Blvd. were installed for the benefit of Eden Shores residents so that they do not have to go around to Industrial and Hesperian Blvds. to access Costco. Deliveries to Costco (by large trucks) enter and exit Costco on Industrial and Hesperian Blvds.</p>	<p>4.B.:</p>

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<p>5. <i>Issues Concerning Marina Drive and Eden Shores Blvd. intersection.</i></p> <p>A. Drivers often speed through the above noted intersection.</p>	<p>5.A.:</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p> <p>Morad Fakhrai, Deputy Director, Public Works Department, 510-583-4740, morad.fakhrai@hayward-ca.gov</p>	<p>5. A.:</p> <p>ONGOING</p> <p>On February 16, a traffic survey was conducted on Eden Shores Blvd. near Marina Drive over a 55 hour period. The chart and summary below describe the findings:</p> <table><tr><th>Measurement</th><th>Results</th></tr><tr><td>Location Surveyed:</td><td>Eden Shores Bl.</td></tr><tr><td>Speed Limit Posted:</td><td>25 mph</td></tr><tr><td>Date of Survey:</td><td>2/16/10</td></tr><tr><td>Survey Time Period:</td><td>55 hours</td></tr><tr><td>Total Vehicles:</td><td>10,474</td></tr><tr><td colspan="2">Findings:</td></tr><tr><td>Minimum Speed:</td><td>10 mph</td></tr><tr><td>Maximum Speed:</td><td>67 mph</td></tr><tr><td>85% autos surveyed:</td><td>38 mph.</td></tr></table> <p>The traffic survey confirms that drivers indeed tend to speed in the area surveyed.</p>	Measurement	Results	Location Surveyed:	Eden Shores Bl.	Speed Limit Posted:	25 mph	Date of Survey:	2/16/10	Survey Time Period:	55 hours	Total Vehicles:	10,474	Findings:		Minimum Speed:	10 mph	Maximum Speed:	67 mph	85% autos surveyed:	38 mph.	<p>5. A.:</p> <p>Based on the traffic survey results, the Hayward Police Department will soon place a portable radar sign that displays the speed of passing vehicles on Eden Shores Blvd. This will remind drivers of the posted speed limit. HPD will also conduct "No Tolerance" speed enforcement events that will target all vehicles (residents and visitors) who are speeding. HPD will continue to conduct these unannounced traffic enforcement events on a periodic basis, and will issue citations when traffic violations are observed.</p> <p>The City will also evaluate if the installation of a permanent radar sign is feasible and effective. The final determination will be reported at the May 20 neighborhood meeting.</p>
Measurement	Results																						
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<p>5. <i>Issues Concerning Marina Drive and Eden Shores Blvd. intersection.</i></p> <p>B. Many drivers ignore and/or are unclear about the “rules of the road” pertaining to traffic circles.</p>	<p>5. B.:</p> <p>Morad Fakhrai, Deputy Director, Public Works Department, 510-583-4740, morad.fakhrai@hayward-ca.gov</p> <p>Matt McGrath, Maintenance Services Department Director, 583-7747, matt.mcgrath@hayward-ca.gov</p>	<p>5. B.:</p> <p>ONGOING</p> <p>The following measures have been taken by the City in response to the noted concern:</p> <ol style="list-style-type: none">1. Four “Yield” signs were installed at the traffic circle when it was developed.2. Six (6) new 25 mph speed limit signs were installed on both Marina Drive and Eden Shores Blvd. on December 9, 2009.3. Public Works installed additional traffic directional signs around the traffic circles in the Eden Shores neighborhood in February 2010.	<p>5. B.:</p> <p>NEIGHBORHOOD PARTNERSHIP NEEDED</p> <ol style="list-style-type: none">1. Attached to this Action Plan (please see last page) is a simple description of the traffic rules related to driving around traffic circles. The Eden Shores HOA is encouraged to distribute this information to all Eden Shores residents;2. Eden Shores residents are encouraged to share this information with friends and family who may visit; and3. It is requested that residents notify the City regarding the effectiveness of the action taken to remedy this concern.

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<p>6. <i>Drivers taking short-cut through Eden Shores to avoid back-up at Industrial and Hesperian.</i></p> <p>Many drivers speed through the traffic circle and along Marina Drive when cutting through to access the Sports Park.</p> <p>To prevent this, can Marina Dr. (between Eden Shores Blvd. and Eden Park Place) be closed to block south-bound traffic from accessing the Sports Park?</p>	<p>6.</p> <p>Morad Fakhrai, Deputy Director, Public Works Department, 510-583-4740, morad.fakhrai@hayward-ca.gov</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>6.</p> <p>RESOLVED</p> <p>Using Marina Drive to access the sports park is a legal and appropriate use of Marina Drive, which is a public street. Blocking this southbound roadway would not prevent drivers from speeding or using the traffic circle inappropriately.</p>	<p>6.</p> <p>As is noted in 5. A. above, HPD will be conducting periodic “No Tolerance” speed enforcement events in the Eden Shores neighborhood; this will include Marina Drive.</p>

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Maintenance Services: Public Road & Sidewalk Repair, Installation of Signage, Maintain Clear Public Right-of-Way:			
<p>7. Neighborhood Tree Replacement:</p> <p>Many of the trees planted by the Eden Shores developer are dead or dying. The HOA is willing to replace the trees, but has a couple of questions:</p> <p>A. Can the replacement trees be charged to the Landscape and Lighting District (LLD)?</p>	<p>7. A.:</p> <p>Matt McGrath, Maintenance Services Department Director, 583-7747, matt.mcgrath@hayward-ca.gov</p> <p>Lorenzo Smith, Action Landscape Manager, 583-8907, lorenzo.smith@hayward-ca.gov.</p>	<p>7. A.:</p> <p>IN PROCESS</p> <p>It was noted at the January neighborhood meeting that if the trees are along the public-right-of-way, LLD funds can be used to replace the trees. However, if the trees are located on private property, then private home owners (or the Eden Shores HOA) must pay for the replacement trees.</p>	<p>7. A.& B:</p> <p>NEIGHBORHOOD PARTNERSHIP IN ACTION:</p> <p>The City’s Acting Landscape Manager, Lorenzo Smith, continues to work closely with the Eden Shores HOA Board on this issue. An inventory of the trees that need replacing is currently being arranged for by the HOA.</p> <p>The Maintenance Services Department will assist with the removal of unhealthy trees, as well as with the installation and maintenance of replacement trees along the public right-of-way in partnership with the HOA.</p>
<p>7. Neighborhood Tree Replacement, continued:</p> <p>B. Can the City assist the HOA in determining the right type of trees to use to replace current dead or dying trees, as well as with the removal and re-planting of new trees?</p>	<p>7. B. :</p> <p>Matt McGrath, Maintenance Services Department Director, 583-7747, matt.mcgrath@hayward-ca.gov</p>	<p>7. B.:</p> <p>IN PROCESS</p> <p>The City’s arborist conducted a preliminary evaluation and determined that it is likely that the soil is not right for the type of tree planted. Also, it may be that too much water was used. Two types of replacement trees have been identified and recommended.</p>	

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ECONOMIC DEVELOPMENT			
8. <i>Eden Shores Commercial / Retail Development:</i> What is the status of the various commercial and retail developments in the Eden Shores area?	8. : Sean Brooks, Economic Development Manager, 510-583-4304, Email: sean.brooks@hayward-ca.gov .	8: ONGOING The following was reported at the Jan. neighborhood meeting: A. Costco: Costco opened its doors for business on Nov. 24, 2009. B. 24 Hour Fitness (between Costco and Marina Drive): The site plan review application was approved in Dec. 2008 for 24-Hour Fitness, however, no further development has taken place due to the economy. C. The Retail Center and Business Park in Eden Shores: The economy continues to hinder immediate progress – there are no new developments to report.	8. UPDATE It was also noted at the January Eden Shores meeting that the a number of bio-tech industry companies are looking at Hayward as possible location for its business due to the City’s attractive lease rates and its central location. The 880/92 corridor is a great stretch logistically for connecting businesses to the Peninsula and Tri-Valley areas, as well as to the Northern and Southern parts of Alameda County. Additionally, the City has seen an increase in interest from food manufacturing companies. Recent companies moving to Hayward include: China Noodle and Azuma Foods. Other food manufacturers have recently contacted the City’s economic development staff as well, expressing an interest in possibly relocating to the Hayward.

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<p>9. City-wide Economic Development Activities:</p> <p>Who is the City's contact for economic development interests?</p>	<p>9.</p> <p>Sean Brooks, Economic Development Manager, 510-583-4304, Email: sean.brooks@hayward-ca.gov.</p> <p>Sally Porfido, Economic Development Specialist, 583-4236; Email: sally.porfido@hayward-ca.gov.</p>	<p>9.</p> <p>RESOLVED</p> <p>Economic Development operations are located in the City Manager's office. Sean Brooks is the City's Economic Development Manager, and Sally Porfido, Economic Development Specialist, work together to attract and retain Hayward based businesses. (See contact information to the left).</p>	<p>9.</p>
<p>10. Auto Sales:</p> <p>How has the decrease in auto sales impacted the City?</p>	<p>10.</p> <p>Sean Brooks, Economic Development Manager, 510-583-4304, Email: sean.brooks@hayward-ca.gov.</p>	<p>10.</p> <p>ONGOING</p> <p>The closing of the Numi auto plant had a negative impact on many Hayward-based auto related businesses, as did the departure of the Ford and other auto dealerships. Sales tax for the City as a whole is down by approximately 17%; a large part of that is due to declining auto sales and other business to business transactions. The City is actively working to attract and retain business in Hayward.</p>	<p>10.</p> <p>Please see Item 11 below for specific economic development strategies that are underway.</p>

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11. <i>Business Development Strategies:</i> What strategies are being implemented by the City to build business in Hayward?	11. Sean Brooks, Economic Development Manager, 510-583-4304, Email: sean.brooks@hayward-ca.gov .	11. ONGOING The first of many “ <i>Shop Hayward</i> ” Promotional Events took place on December 19 and 20. The first 100 shoppers who spent at least \$100 dollars at a Hayward retail or restaurant received a number of benefits including a free “Shop Hayward” re-usable shopping bag, free movie tickets, and gift certificates to many local stores and restaurants. Target, Costco, Kohl’s, Home Depot, and Kmart received the most patrons from as a result of this program. Inspired by the recent Winter Olympics, the City and HARD hosted the “ <i>Skating on the Plaza</i> ” event in front of Hayward City Hall on Sat. Feb. 27. This event was coordinated with the weekly Downtown Farmer’s Market and included performances by four live bands throughout the day. The festivities attracted over 300 skaters who also visited many Downtown shops and eateries. “ <i>How to Do Business With Public Agencies</i> ” <i>Open House:</i> On March 3, over 350 participants attended this event at Hayward City Hall, where local businesses learned how to do business with local public agencies including: the City, HARD, HUSD, CSUEB, Chabot College, the Alameda County Office of Education, and more.	11. Future community events aimed at bringing business to Hayward include: <ul style="list-style-type: none">• Annual Summer Downtown Street Parties• The City of Hayward Summer Concert Series• The weekly Downtown Farmer’s Market• Summer Outdoor Movie Nights at City Hall Plaza• Special Holiday events• And more...

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12. <i>Shopping Malls:</i> Is Hayward working to develop a “high-end” shopping mall in the City?	12. Sean Brooks, Economic Development Manager, 510-583-4304, Email: sean.brooks@hayward-ca.gov .	12. RESOLVED No new shopping malls are being planned at this time in Hayward. The General Manager at Southland Mall would like to make façade improvements and retail upgrades at the City’s current shopping mall, however, the owner, General Growth, is just emerging from bankruptcy and does not yet have the capital to make these improvements. Downtown Hayward is advancing with the new theater and consistent interest of new tenants. A Japanese Buffet restaurant is scheduled to occupy the 2 nd story of the Cinema Place development by Summer 2010. Façade improvements to the building along Foothill Boulevard are also planned which will improve the appearance of this area.	12.

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NEW ITEMS			
TRAFFIC SAFETY			
<p>A. <i>Sudden Changes in Lane Configuration on West-bound Industrial Blvd. at Hesperian:</i></p> <p>On west-bound Industrial Blvd. (at Hesperian) the lanes expand suddenly where left and right turn lanes emerge in addition to the lanes for traffic going straight through the intersection. This can be confusing to some drivers and may result in increased accidents.</p>	<p>A</p> <p>Morad Fakhrai, Deputy Director, Public Works Department, 510-583-4740, morad.fakhrai@hayward-ca.gov</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>A.</p> <p>RESOLVED</p> <p>While there are no accident reports on file (caused by the lane changes at this intersection), the City installed signs facing west-bound traffic 400 feet before the intersection. The signs warn drivers about the upcoming lane changes. The signs were installed on March 16, 2010.</p>	<p>A.</p>

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<p>B. Request for Speed Lumps:</p> <p>What steps do residents need to take to get speed lumps installed on the following streets (in order to slow down speeding traffic)?</p> <ul style="list-style-type: none">• Marina Drive• Marshbrook Drive• Breaker Lane / Breaker Circle; and• Eden Shores Blvd. (near Sea Haven Court / Sea Horse Crt.)	<p>B.</p> <p>Morad Fakhrai, Deputy Director, Public Works Department, 510-583-4740, morad.fakhrai@hayward-ca.gov</p>	<p>B.</p> <p>ONGOING</p> <p>City staff evaluated the noted streets and with the exception of Marina Drive, it has been determined that the identified roadways are eligible for speed lumps.</p> <p>Marina Dr. is not eligible for speed lumps because this street serves as a “collector” street, meaning that it is wider and has a greater volume of traffic than a typical neighborhood street. Marina also has many curves and is designed for use by commercial vehicles to access local retail operations – both precluding the installation of speed lumps.</p>	<p>B.</p> <p>NEIGHBORHOOD PARTNERSHIP NEEDED</p> <p>Residents interested in having speed lumps installed on the other identified streets need to circulate a City-issued petition for the affected residents to sign. To qualify, at least 2/3 of the affected residents must agree to have the speed lumps installed - including the residents living in the parcels next to the locations where the proposed installation is to be located.</p> <p>NOTE:</p> <p>Once the required signatures are obtained and submitted, an order will be included in the next cycle of speed lump installations. Due to limited financial resources, a wait list has been established. Consequently, approved speed lump installations may not occur until next fiscal year (i.e., July 1, 2010 to June 30, 2011).</p>

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<p>C. <i>Reckless Driving at Oliver Sports Park.</i></p> <p>Late at night there is often the sound of cars spinning donuts and otherwise driving recklessly in the parking lots at the Oliver Sports Park, near the Eden Shores neighborhood.</p>	<p>C.</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p> <p>Karl Zabel, Manager, Park Security Patrol, HARD, 881-6714; zabk@haywardrec.org.</p> <p>Larry Lepore, Park Superintendent, HARD, 881-6716; lepl@haywardrec.org</p>	<p>C.</p> <p>ONGOING</p> <p>City staff contacted the Hayward Area Recreation and Park District (HARD) re: this concern; the following actions are taking place to remedy this concern:</p> <ol style="list-style-type: none">1. HARD Park Rangers have increased their patrols of this area and will work in coordination with the Hayward Police Department as needed to apprehend those guilty of the reported traffic violations; and2. In mid March HARD ordered the installation of cross bars to block the entries to the Sports Park parking lot after park hours. These will be installed as soon as possible.	<p>C.</p>

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<p>D. <i>Traffic Sign – Entry to Eden Shores Blvd.</i></p> <p>Will the City install a traffic sign at the entry to the Eden Shores neighborhood on Eden Shores Blvd. (before the bridge) that informs drivers that there is no other exit from the neighborhood?</p>	<p>D.</p> <p>Morad Fakhrai, Deputy Director, Public Works Department, 510-583-4740, morad.fakhrai@hayward-ca.gov</p> <p>Matt McGrath, Maintenance Services Department Director, 583-7747, matt.mcgrath@hayward-ca.gov</p>	<p>D.</p> <p>IN PROCESS</p> <p>A sign that reads, “Not a Though Street” has been ordered and will be posted at the noted location by April 15.</p>	<p>D.</p>

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Public Disturbances, Crime, and Crime Prevention:			
E. <i>Security Cameras:</i> 1. Are private property owners allowed to install security cameras that record activity occurring on public or common areas within the neighborhood?	E. 1.: Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov Rafael Alvarado, Deputy City Attorney, 583-4456, rafael.alvarado@hayward-ca.gov	E. 1. : RESOLVED As long as security cameras do not record anything occurring inside other people’s homes without their permission (Ex.: through other people’s doors or windows, or over their fences into their private yards), security cameras can record activities occurring on public property.	E. 1.:
E. <i>Security Cameras, continued:</i> 2. If a crime is recorded on the security camera, would this be useful to, and used by, the Hayward Police Department to investigate the crime?	E. 2. : Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov Rafael Alvarado, Deputy City Attorney, 583-4456, rafael.alvarado@hayward-ca.gov	E. 2. : RESOLVED Yes, a crime recorded on a private security camera could prove useful to the Police Department’s investigation, given the restrictions noted above.	E. 2.:

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<p>F. <i>Home Burglaries:</i></p> <p>Understanding that HPD resources are limited, how do home burglaries rank in terms of priority when reported to the police?</p> <p>(A resident explained that she had to wait a long time outside her home before the police arrived after she reported that she noticed that a window was broken when arrived home.)</p>	<p>F.</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p> <p>Rafael Alvarado, Deputy City Attorney, 583-4456, rafael.alvarado@hayward-ca.gov</p>	<p>F.</p> <p>RESOLVED</p> <p>Whenever a crime is <i>in progress</i>, and either a person or property is at risk, the call for service is ranked as a <i>top priority</i> and is responded to as soon as is possible.</p> <p>If a crime is reported <i>after-the-fact</i>, and there is no immediate danger to people or property, then the incident is handled as a <i>lower-priority</i> and is responded to when officers are not otherwise engaged in higher priority calls for service.</p>	<p>F.</p> <p>IMPORTANT NOTE:</p> <p>When reporting a crime, it is <i>very</i> important to tell the dispatcher the nature of the crime, and if you suspect that the crime is in progress. Otherwise, the dispatcher may think that the report is after-the-fact and there is no immediate danger, resulting in a lower priority call for service.</p>
<p>G. <i>Posting “No Soliciting” Signs in Eden Shores Neighborhood:</i></p> <p>It was suggested that Eden Shores post “No Soliciting” signs throughout the neighborhood to increase safety. Will the City assist in making and installing the signs?</p>	<p>G.</p> <p>Matt McGrath, Maintenance Services Department Director, 583-7747, matt.mcgrath@hayward-ca.gov</p>	<p>G.</p> <p>IN PROCESS</p> <p>While the City does not have the resources to make the noted signs, Maintenance Services staff will help with the installation of the signs, if the HOA purchases them. The Eden Shores HOA will be responsible for the ongoing maintenance of the signs once installed.</p>	<p>G.</p>

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<p>H. <i>Barking Dogs</i>:</p> <p>What should residents do if they are frequently bothered by barking dogs, especially late at night?</p>	<p>H.</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p> <p>Rafael Alvarado, Deputy City Attorney, 583-4456, rafael.alvarado@hayward-ca.gov</p>	<p>H.</p> <p>ONGOING</p> <p>First, residents should contact the Eden Shores HOA to determine whether the HOA’s CC & R’s and/or Bylaws establish procedures for addressing excessive noise complaints.</p> <p>In the event that the HOA’s rules and regulations do not address excessive noise complaints, a resident may contact the HPD - Hayward Animal Control, and request an Animal Noise Petition. The petition initiates the process for the City’s investigation of excessive animal noise complaints.</p>	<p>H.</p>

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COMMUNITY APPEARANCE CONCERNS:			
<p>I. <i>Costco – Disposal of Large Bales of Cardboard.</i></p> <p>Costco is piling large bales of cardboard in its parking lot in plain view of the public. This is both unsightly and may pose a health and safety concern.</p>	<p>I.</p> <p>David Rizk, Development Services Director, 583-4004, david.rizk@hayward0ca.gov</p> <p>Stacey Sorensen, Neighborhood Partnership Manager, 583-4233 Stacey.sorensen@hayward-ca.gov</p>	<p>I.</p> <p>IN PROCESS</p> <p>In January, City staff spoke with Ms. Shannon Weeks, Manager at the Eden Shores Costco, regarding the noted concern. Ms. Weeks indicated that they are currently working with the Planning Department for the installation of a 10’ high ”screen wall” at the east end of the Costco complex to conceal the staked bales of cardboard from sight. Preliminary plans have been submitted to the City and different options are currently being evaluated. The submission of final plans are expected by the end of March.</p>	<p>I.</p> <p>Once the proposed plans are submitted and approved, more information will be provided to the neighborhood regarding the expected timeline for completion.</p>

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<p>J. <i>Graffiti – General:</i></p> <p>What can be done to address the ongoing problem of graffiti in the neighborhood and throughout the City?</p>	<p>J. Stacey Sorensen, Neighborhood Partnership Manager, 583-4233 Stacey.sorensen@hayward-ca.gov</p>	<p>J.</p> <p>ONGOING</p> <p>At the January neighborhood meeting, residents were encouraged to help the City remove graffiti as soon as possible by reporting it and/or by painting it out when seen; the City continues to offer paint and paint supplies to volunteers willing to paint out graffiti in the neighborhood.</p> <p>To-date, no reports about graffiti have been submitted. Additionally, no residents have volunteered to help form a neighborhood team that would patrol and remove graffiti when seen.</p> <p>The City and the Keep Hayward Clean and Green Task Force stand ready to partner with Eden Shores residents to rid the neighborhood of graffiti.</p>	<p>J. : NEIGHBORHOOD PARTNERSHIP NEEDED</p> <p>Neighborhood partnerships are critical to winning the battle against graffiti. Residents are encouraged to report detailed information re: location, frequency, time period, description, etc. This can be done by:</p> <ul style="list-style-type: none"> • Calling the Graffiti Information Hotline: 583-8888; • Reporting Graffiti Online at: www.hayward-ca.gov; and click on the Access Hayward logo below: <div data-bbox="2010 716 2171 857" data-label="Image"> </div> <div data-bbox="2206 724 2381 841" data-label="Text"> <p>To reach Access Hayward Just Click or Call! www.hayward-ca.gov 510-HAYWARD (510-429-9273)</p> </div> <p>And by Report Taggers and Getting Rewards - for the arrest conviction of taggers via the: Graffiti Award Hotline: 583-5500.</p> <p>Or, form a KHCG Neighborhood Team, by contacting: Chuck Horner, KHCG Chair 589-5677, or Email: Churck@comcast.net</p>

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<p>K. Litter, Garbage, etc. – General</p> <p>How can residents partner with the City to improve the appearance of the neighborhood, and the City?</p>	<p>K.</p> <p>Stacey Sorensen, Neighborhood Partnership Manager, 583-4233 Stacey.sorensen@hayward-ca.gov</p> <p>David Korth, Neighborhood Services Manager, 583-4227, David.korth@hayward-ca.gov</p>	<p>K.</p> <p>ONGOING</p> <p>At the January neighborhood partnership meeting, residents were informed about and encouraged to use the Access Hayward system to report code violations.</p> <p>Information was also provided regarding how to form a Keep Hayward Clean and Green (KHCG) Neighborhood Team.</p> <p>To-date, no Eden Shores residents have reported possible Code violations using Access Hayward, and no one has volunteered to help organize a KHCG Neighborhood Team.</p>	<p>K.</p> <p>NEIGHBORHOOD PARTNERSHIPS NEEDED</p> <p>Residents can partner with the City in the following ways:</p> <ol style="list-style-type: none">1. Report community appearance issues via Access Hayward: www.hayward-ca.gov, or call: 429-9273.2. Form KHCG Neighborhood Team: Call Chuck Horner, KHCG Chair, 589-5677, or Email:Churck@comcast.net.3. Be trained as a Blight Buster Volunteer! – Call Stacey Sorensen or David Korth for more information.

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